



## NEED: CAN'T GROW THE COLLECTION

However, because there is no room to grow the collection....



...for every item added to the shelves, another item must be discarded.

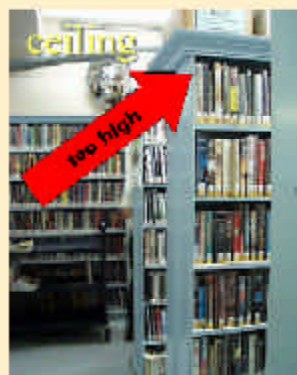


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## NEED: LACK OF SHELF SPACE

- Lack of shelf space constrains the size & diversity of the collection and limits access to items placed too high or low...




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## NEED: STANDING ROOM ONLY

- At peak use times, library patrons often cannot find a place to sit...



"Too crowded and too much noise at Dimond Branch"

-Dimond Branch Patron

"Too crowded--need more seats!"

"Too many people, not enough space."

-Asian Branch Patron

"I'd like someplace to sit with a kid in my lap but cozy."


-Rockridge Branch Patron

"It seems a little cramped."

"[Need] more tables."

"Needs more room!"

-Piedmont Branch Patrons


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## NEED: FACILITY/SERVICE EVALUATION

- Seating



a foot stool is not a chair...




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## NEED: TECHNOLOGY

OPL provides a vital link to technology for Oakland residents:

- **Over 25%** of patrons use the library as their only access to a computer
- Emphasis on computers ranked **highest** when patrons were asked “what the three most important services of the library” were
- Desire and need for technology access and training stressed in community focus groups

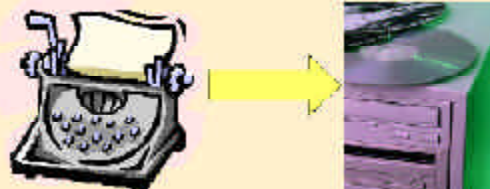


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## NEED: CHANGING TECHNOLOGY

- Need to keep pace with new information technologies and media formats
  - access to computers, e-mail & the internet
  - on-line databases and other digital resources
  - CD's, DVD, video and audio tape formats



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